

The City of Claremont



Publish Date

CIT QUARTERLY REPORT

**Reporting Period: July 1 through
September 30, 2025**

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CONTACT:

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Manager
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PURPOSE OF THE CIT

The City Interdepartmental Team (CIT) was established to proactively address criminal and nuisance activity at hotels and motels, particularly at freeway motels.

Team members:

Katie Wand, Deputy City Manager (CIT Team Lead)
Alisha Patterson, City Attorney
Lieutenant David DeMetz, Claremont PD
Detective Lauren Haynes, Claremont PD
Joe Caro, Building Official
Jennifer Earl, Community Improvement Coordinator

Citizen Representative (Position Currently Vacant) *

** Effective June 10, 2025, Citizen Representative Wendy Ramallo has resigned from the CIT. Her CIT member colleagues are thankful for the insight and ideas that she provided during her time on the CIT. Anyone interested in serving as the next Citizen Representative, please email Katie Wand (KWand@claremontca.gov) for additional information.*

City Representative Opportunity: Hotel/Motel Ordinance



The City of Claremont is looking for a community member to serve on the City Interdepartmental Team (CIT) as its Citizen Representative.

The ideal candidate is an individual who resides or works near a Claremont hotel/ motel.

What is the CIT?

The CIT is a team comprised of one Citizen Representative and City staff from multiple departments, including but not limited to the Building and Safety Division, the Police Department, and the City Attorney's Office. The CIT proactively identifies and addresses criminal and nuisance activity at hotels/ motels.

CIT roles:

- Conducts ongoing outreach to members of the community who may be impacted by hotels/ motels.
- Meets quarterly to discuss any hotel/motel related issues.
- Receives feedback on hotels/ motels from the community.
- Posts quarterly reports on the City's website and provides an annual report to the City Council.



The Motel 6 has recently enhanced its property through a variety of beautification projects, such as refreshed landscaping, improved lighting, and upgrades to electrical systems, stucco, paint, and the parking lot.

**INTERESTED IN
SERVING? CONTACT:**

Katie Wand, Deputy City Manager
909-399-5454 | kwand@claremontca.gov

Updates for July – September 2025

Data Tracking

Effective Q3 of 2023, members of the CIT compile and track the following data points for each hotel/motel:

- Frequency of police presence (proactive monitoring/not in response to a call for service); these are noted below as “officer-initiated activity (welfare checks)” because they are reported as “welfare checks” when reported by officers to dispatch.
- Police calls for service, including criminal and nuisance activity that may stem from hotel/motel operations. While these are noted below as “police calls for service,” it is important to note that not all such calls are associated with problems related to hotel/motel operations. For example, these call numbers may include traffic stops/hazards associated with a hotel/motel address. These call numbers also include instances where a hotel/motel operator calls Claremont Police because they see something suspicious, which is something that all city members is encouraged to do.
- Reported Code or Building violations, including a brief description and the present status along with a potential resolution.
- Reports of graffiti and other nuisance activity occurring at or adjacent to property, including a brief description and the present status along with a potential resolution.

Data for July 1 through September 30, 2025:

Hotel Casa 425

- Officer initiated activity (welfare checks) – 0
- Police calls for service – 1
- Reported Code or Building violations – 0
- Reports of graffiti and other nuisance activity occurring at or adjacent to property – 1 case opened; Vacant lot – 127 Oberlin Avenue (Case 25-0986) received a complaint for tall weeds/grasses.

Claremont Lodge

- Officer initiated activity (welfare checks) – 14
- Police calls for service – 22
- Reported Code or Building violations – 0
- Reports of graffiti and other nuisance activity occurring at or adjacent to property – 1 case; 710 S Indian Hill Blvd: Graffiti (Case 25-0985)

Double Tree by Hilton Hotel Claremont

- Officer initiated activity (welfare checks) – 12
- Police calls for service – 15
- Reported Code or Building violations – 0
- Reports of graffiti and other nuisance activity occurring at or adjacent to property – 0

Motel 6

- Officer initiated activity (welfare checks) – 44
- Police calls for service – 56
- Reported Code or Building violations – 0
- Reports of graffiti and other nuisance activity occurring at or adjacent to property – 7 cases

860 S Indian Hill Blvd: Graffiti (Case 25-0940)

810 S Indian Hill Blvd: Excessive tree trimming (Case 25-0142)

820 S Indian Hill Blvd: Excessive tree trimming (Case 25-0143)

806 S Indian Hill Blvd: Graffiti (Case 25-0964; Case 25-0858; Case 25-0818)

888 S Indian Hill Blvd: Graffiti (Case 25-0660)

CIT Meeting of September 25, 2025

Meeting Attendees:

Katie Wand, Jennifer Earl, Joe Caro, Alisha Patterson, Riya Girish- SCS Intern (Pomona College)

At this meeting, CIT members discussed the content and updates provided in this report. A meeting agenda with meeting notes was provided to CIT members who could not attend the meeting.

Future Residence Inn

The former Knights Inn has been demolished, and construction of the future Residence Inn is underway! The city has created a [webpage](#) to provide updates on this development. Additionally, once the hotel is operational, the CIT will monitor the Residence Inn's compliance with the Hotel/Motel Ordinance in the same way it monitors other Claremont hotels/motels.



Hotel/Motel Complaint Form Submissions:

No Hotel/Motel Complaint Forms were submitted during this time.

Community Feedback and Participation

Homicide Investigation – Motel 6

Please visit the City's Hotel/Motel Ordinance webpage to read the Press Release regarding a homicide that occurred at the Motel 6 on September 26, 2025.

Members of the CIT request that if community members have feedback on this report (i.e., format, content, etc.); **please let us know** by emailing Katie Wand kwand@claremontca.gov. Members of the CIT want to ensure that interested residents are receiving information by way of these quarterly reports that is useful and relevant.

Status of Goals for Current Reporting Period:

Goal # 1 – COMPLETED: Establish CIT meeting schedule.

Goal # 2 – COMPLETED: Establish comment form on the City’s website (to allow members of the public to provide feedback on hotels and motels).

Goal # 3 – ON-GOING: Determine the most effective way to document relevant calls for service at hotels/motels (specifically, criminal and nuisance activity that may be stemming from hotel/motel operations) so that this information can be shared in future reports.

Goal # 4 – ON-GOING: Continue to conduct outreach and offer support to all hotels/motels regarding the requirements imposed by the new Ordinance.

- *Copies of Quarterly CIT Reports will continue to be sent via email to hotel/motel operators.*

Goal # 5 – COMPLETED: Assist interested hotels/motels with the streamlined CUP process.

Goal # 6 – ON-GOING: Identify ways to contact “hard to reach” residents (i.e., those who have been impacted by criminal/nuisance activity but have not attended City/community meetings) as well as nearby businesses who live/operate near the freeway motels and may have useful feedback for staff/neighboring motel operators.

Goals for Next Reporting Period:

- Continue work on Goals 3, 4, and 6 (listed above).
- Hold a CIT meeting in the fourth quarter of the calendar year 2025.

Upcoming Reporting Period:

Reporting Period (Q4): *October 1 through December 31, 2025*

Estimated Publish Date: *January 27, 2026*