



## Alpine Plumbing, Heating, and Air

mark wirtz  
1034 Maryhurst Dr  
Claremont, CA 91711



INVOICE	#31137
SERVICE DATE	Mar 11, 2025
INVOICE DATE	Mar 11, 2025
PAYMENT TERMS	Upon completion
AMOUNT DUE	<b>\$14,500.00</b>

### CONTACT US

462 Borrego Ct, A  
San Dimas, CA 91773

(626) 385-4001  
info@alpineplumbingco.com

Service completed by: RUDY GALLARDO, ERICK WARE

### INVOICE

Services

amount

Observation & Analysis

Alpine Plumbing scoped the lateral sewer mainline from the existing 3" ABS clean out system located in the front yard. Alpine Plumbing observed many "off-sets" and many areas of root intrusion in the lateral sewer mainline.

Recommendations

Alpine Plumbing strongly recommends to install a new lateral sewer mainline Liner System and 2-way clean out system in the front lawn as well as hydro jetting the line to remove most sludge, grease, root intrusion and other debris as well.

NEW LATERAL SEWER MAINLINE LINER SYSTEM & NEW 2-WAY CLEAN OUT SYSTEM

Alpine Plumbing will begin by laying out tarps in the front yard (per permission from the customer) that will collect all excavated soil and removed materials. Alpine Plumbing will be excavating approximately a 3 1/2' by 3 1/2' wide area by approximately 3-3 1/2' in depth in the front yard of the home in the dirt area by the front bedroom window. Alpine Plumbing will be cutting out and removing approximately a 3'-3 1/2' long section of the existing 4" lateral sewer mainline pipe. Alpine Plumbing will be thoroughly hydro scrubbing/jetting the entire lateral sewer mainline all the way out to the city sewer connection located underneath the middle of the street. This will remove most waste, sludge, debris and root intrusion. Alpine Plumbing will be replacing the cut-out section of the lateral sewer mainline with new 4" ABS schedule 40 black pipe. One (1) new 4" ABS riser tube will be installed for the new 2-Way Clean Out System. All connections will be made with heavy duty ARC seal bands and professional plumber's adhesive glue for a water-tight seal. One (1) new 4" ABS cap will be installed as well as one (1) new garden box (cylindrical ) for a decorative and professional finish. The newly replaced section of the lateral sewer mainline that was cut out and replaced will be reinforced with pea gravel (to make sure the new replaced section does not "belly" or sink in the future) and salt rock to keep further root intrusion away from the new connections. Once all work has been thoroughly tested, inspected and re-scoped for the customer, Alpine Plumbing will begin the backfilling process by putting back all previously excavated soil and packed down firmly with tamper. All work areas will be thoroughly cleaned up. All trash, debris and removed materials will be hauled away.

All work will be thoroughly inspected by a dedicated Project Manager to ensure proper and professional installation. Alpine Plumbing, Inc. is a licensed C-36 plumbing company and follows all city, state and federal plumbing codes and procedures as well as all safety standards and protocols. 15-year warranty on all labor, parts and materials. 50-year warranty on the epoxy-resin mixture. All warranties are transferable.

The customer may opt for city permits. If so, the customer understands that they are responsible for all fees incurred and that Alpine Plumbing will do the leg work in acquiring them from the City of Claremont Building, Planning & Engineering Departments.

Water will be intermittently interrupted during this process, therefore please plan accordingly. We will give ample time to the customer that the water is going to be shut off.

Timeline- We are looking to have this project completed within a one to two (1-2) day period, barring any unforeseen situations that may arise. Should any unforeseen situations occur, all work will stop and the customer will be notified immediately and solution options will be given at that time.

Once given the authorization to move forward, Alpine Plumbing can start on this project immediately barring any prior scheduling projects.

TOTAL INVESTMENT: New 2-Way Clean Out System - Hydro Scrubbing/Jetting - New Liner System - \$15,000 - \$250 Camera Inspection = \$14,500 Total (includes all taxes)

Subtotal	\$14,500.00
Job Total	\$14,500.00
Amount Due	\$14,500.00

Please call our office at 626-385-4001 for any questions, comments, or concerns about your project. Thank you.

✓ Signed on 03/11/25 for \$14500.00

*Handwritten signature*

See our [Terms & Conditions](#)

















Alpine Plumbing, Heating, and Air 1041244

mark wirtz  
1034 Maryhurst Dr  
Claremont, CA 91711



ESTIMATE	#31711
ESTIMATE DATE	Mar 19, 2025
SERVICE DATE	Mar 20, 2025
TOTAL	\$4,000.00

CONTACT US

462 Borrego Ct, A  
San Dimas, CA 91773

(626) 385-4001  
info@alpineplumbingco.com

Service completed by: Bert Pena

ESTIMATE

Services	amount
NEW LATERAL SEWER MAINLINE "TOP HAT" SYSTEM	\$5,850.00
NEW LATERAL SEWER MAINLINE "TOP HAT" SYSTEM	

Diagnosis - Alpine Plumbing re-scoped the newly lined lateral sewer mainline and found a 12"-18" area of the saddle, or where the customer's lateral sewer mainline connects to the city sewer pipe, separating from the city sewer connection, which therefore could not be lined in the normal way. For these certain situations, we conduct a process called a "Top Hat", where we use robotic equipment that enters through the city manhole and down to the customer's mainline sewer entrance into the city sewer system. An epoxy-resin mixture is then applied around the city all around the customer's pipe and approximately 18" into the customer's sewer line to make the repair.

Alpine Plumbing will be entering the city sewer system from the pre-determined manhole on Mayhurst Drive. Traffic will be temporarily diverted. The existing mainline opening of the 4"-6" lateral sewer mainline entrance from the city to the residence will be located. It will be hydro scrubbed/jetted (if needed) in preparation for the "Top Hat" system, which is made with epoxies and resins. This will eliminate any future root intrusion and separation(s) into the mainline from the opening around the customers mainline and city sewer connection. All work areas will be thoroughly cleaned up. All trash, debris and removed materials will be hauled away.

All work will be thoroughly inspected by a dedicated Project Manager to ensure proper and professional installation. Alpine Plumbing, Inc. is a licensed, bonded and insured C-36 plumbing company and follows all city, state and federal plumbing codes and procedures as well as all safety standards and protocols. 15-year warranty on all parts, materials and labor for the new Top Hat System.

The customer may opt for city permits. If so, the customer understands that they are responsible for all fees incurred and that Alpine Plumbing will do the leg work in acquiring them from the City of Claremont Building, Planning & Engineering Department. This can possibly delay the project since we are at the mercy of the city inspector(s).

Water will be intermittently interrupted during this process, therefore please plan accordingly. We will give ample time to the customer that the water is going to be shut off.

Timeline- We are looking to have this project completed within a one (1) day period, barring any unforeseen situations that may arise. Should any unforeseen situations occur, all work will stop and the customer will be notified immediately and solution options will be given at that time.

Alpine Plumbing provides many financial assistance programs and uses Synchrony Bank. Alpine Plumbing also has a 18-month NO INTEREST financing option available. A 5% credit card processing and convenience fee will be applied.

Once given the authorization to move forward, Alpine Plumbing can start on this project immediately barring any prior scheduling projects.

TOTAL INVESTMENT - \$5,850 (includes tax)

\*\*\*\* Approved discount of \$1850 as of 3/20/2025 \*\*\*\*

Services subtotal: \$5,850.00

Subtotal	\$5,850.00
approved discount per management	- \$1,850.00
<b>Total</b>	<b>\$4,000.00</b>

Please call our office at 626-385-4001 for any questions, comments, or concerns about your project. Thank you.

Terms and Conditions

I have reviewed the estimated cost of the proposed work to be completed on my property. I agree to pay for all work completed on my property by ALPINE PLUMBING AND ROOTER upon completion of work at my request. After completion of work if payment is not recieved I agree to a 2.5% fee per day of the total invoice due until payment is recieved by ALPINE PLUMBING AND ROOTER. If a legal dispute shall arise I agree to pay all attorney and filing fees necessary to reach conclusion. I am aware of the terms and conditions of this agreement and expressly agree to all the terms contained therein. I understand the above is an estimate and not a guarantee figure for the completion of work on my home. ALPINE PLUMBING AND ROOTER is not responsible for any unforeseen situations that may arise from work taking place or damage that's caused by incorrect plumbing that is on the home. I also understand that ALPINE PLUMBING AND ROOTER is not responsible for any landscape, hardscape, or finish work such as concrete, paint, drywall, or any other finish work unless otherwise specified in the contract. I understand that ALPINE PLUMBING AND ROOTER will only perform the work outlined above unless it obtains a further agreement from

me. I am fully aware that ALPINE PLUMBING AND ROOTER is not responsible for removing any snakes, cameras, jetter hoses, or equipment that becomes stuck in a line due to condition of plumbing. In California, the terms of all home improvement projects over \$500 (combined material and labor costs) must be in a contract and include specific information about your consumer rights and responsibilities. What is "Home Improvement?" "Home improvement" essentially is any change you make to the interior or exterior of your residence or property. It includes: "...the repairing, remodeling, altering, converting, or modernizing of, or adding to, real or residential property and shall include, but not be limited to, the construction, erection, replacement, or improvement of driveways, swimming pools, including spas and hot tubs, terraces, patios, awnings, storm windows, landscaping, fences, porches, garages, fallout shelters, basements, and other improvements of the structures or land which is adjacent to a dwelling house. Home improvement shall also mean the installation of home improvement goods or the furnishing of home improvement services. (Business and Professions Code section 7151) What is a Home Improvement Contract and When Do I Need One? A home improvement contract is an agreement between a contractor and a property owner or between a contractor and a tenant, and includes in its description all labor, services, and materials to be furnished and performed. A home improvement contract also can mean an agreement between a salesperson (home improvement salesperson) and property/home owner or tenant. (Business and Professions Code section 7151.2) This contract is the most important communication tool between you and your contractor; it should identify all project expectations to help avoid misunderstandings. A C O N S U M E R G U I D E T O H O M E I M P R O V E M E N T C O N T R A C T S 4 A thorough contract details who will do the work, what materials will be used, where the work will be done, when it will be done, and how much it will cost. Your home improvement contract always should be in writing, legible, easy to understand, and inform you of the right to cancel or rescind the contract. If you are promised something verbally, make sure that it also is included in writing. Any changes to the contract need to be in writing, as well. These "change orders" should be kept with your other project paperwork. Anatomy of a Contract A contract should contain all project details agreed upon by you and your contractor. Among the details should be a description of the work, price, payment schedule, who will pull necessary building department permits, and when the job will begin and end. The contractor's state license number, address, and phone number(s) also should be listed. The Sign of a Well-Built Contract – Describe Everything The best way to avoid disputes over what is or isn't expected from a home improvement job is to include all of the details into a written, signed contract. The contract should be as specific as possible regarding all materials to be used, such as the style, brand, model, quality, quantity, weight, color, size, or any other description that may apply. For example: "Install upper and lower maple kitchen cabinets, manufactured by Company XYZ, model 01381A, style/color 0123, hinge and hardware selection, as per the plan dimensions and diagram," not just "install kitchen cabinets." Swimming pool contracts must include a plan and scale drawing showing the shape, size/dimensions, and construction and equipment specifications. Make sure the contract includes everything that is agreed to, up to and including complete cleanup and removal of debris and materials, and special requests like saving lumber for firewood or saving certain materials or appliances. Complaints and Warranties If the contractor offers a warranty for labor and/or materials, be sure to get that in writing. It should specify which parts of the work are covered and the duration of the warranty. You also should request any written warranties offered by the manufacturers of materials or appliances that are installed by the contractor. Consumers have four (4) years to file a complaint with the Contractors State License Board (CSLB) about a faulty project. That deadline can be extended if additional warranties are written into the contract. 6 TERMS OF AGREEMENT Money – The Bottom Line Price – All contracts must include the agreed-to price. Any job costing \$500 or more (combined material and labor) needs a written home improvement contract. By law, the job must be completed for the agreed-upon contract price. If the contract price needs to be changed, it MUST be done with a written change order that becomes a part of the contract. Down Payment – If the contract calls for a down payment before work starts, the down payment cannot be more than \$1,000 or 10 percent of the contract price, whichever is less, for a home improvement job or swimming pool, excluding finance charges. There are no exceptions for special order materials. There is a down payment exception for about two dozen licensees who carry special bonds to protect consumers, known as blanket performance and payment bonds. These exceptions are noted on CSLB's website. Schedule of Payments – A home improvement contract must include a payment schedule. It should show the amount of each payment and explain what work, materials or services are to be performed for that particular payment. Payments to the contractor cannot

exceed the value of the performed work. Swimming Pools – A final swimming pool contract payment may be made at the completion of the final plastering phase of construction (provided that any installation of equipment, decking, or fencing required by the contract also is completed). Finance Charges – If applicable, finance charges must be calculated and laid out in detail, separate from the contract amount. Sales Commission – If the contract provides for payment of a salesperson’s commission as part of the contract price, that payment must be made on a pro rata basis in proportion to the schedule of payments made to the contractor. Salespersons – A salesperson cannot legally sign a home improvement contract for the contractor unless he or she is a valid, CSLB-registered home improvement salesperson (HIS).

## 7 A C O N S U M E R G U I D E T O H O M E I M P R O V E M E N T C O N T R A C T S

**Mechanics Liens** Consumers are required to receive a “Notice to Owner” warning about property liens. Anyone who helps improve property, but is not paid, may place what is called a mechanics lien on the property. A mechanics lien is a claim made against the property by the person who was not paid, and is recorded with the county. Even if the contractor is paid in full, unpaid subcontractors, suppliers, and laborers involved in the project may record a mechanics lien and sue the property owner in court to foreclose the lien. A property owner could be forced to pay twice or have the court sell the home to pay the lien. Liens also can affect a consumer’s personal credit rating, and affect his or her ability to borrow and refinance. Consumers can protect themselves from liens by getting a list from the contractor of all subcontractors and material suppliers who will work on the project, along with the dates they will start and finish the work. Material suppliers and subcontractors are required to give the property owner a “Preliminary Notice” of their right to file a lien within 20 days of delivering products/materials or 20 days of beginning the work. Have subcontractors sign lien releases when their portion of the work is completed. Another option for consumers is to pay with a joint check that is payable to both the contractor and the subcontractor or material supplier. For more information on this subject, go to [www.cslb.ca.gov](http://www.cslb.ca.gov) and search for “mechanics liens.”

## 8 Canceling the Contract

**Right to Cancel** The Home Solicitation Sales Act requires a seller of home goods or services to give the buyer three (3) business days (or five business days if the buyer is 65 or older) to think about whether to buy the offered goods or services. To cancel, the buyer need only give the contractor written notice of his or her intent not to be bound by the contract—there is no penalty or obligation on the part of the buyer. Under state law, when the contract is canceled, the seller is required to return any money that was paid within 10 days of receiving the cancellation request. The consumer/buyer must return any materials to the contractor that were applied to the contract. The purpose of the right to cancel is to protect consumers from the pressure they often feel from in-home solicitors. If the contract is negotiated at the contractor’s place of business, the three- or five-day right to cancel does not apply. The Contract Exception Service and Repair Contracts One major exception to the three- or five-day right to cancel is a “service and repair” contract that covers emergency repairs or services that are requested by the consumer on short notice. The right to a cancellation notice is automatically voided the moment the contract is signed and the contractor begins working on a service and repair contract.

## TERMS OF AGREEMENT

## 9 Building Permits

A construction or building permit is a required document in most jurisdictions for a large range of project types, including new construction or adding to pre-existing structures, major renovations, heating and air-conditioning repairs, and installation of water heaters and swimming pools. Permits are issued by the local building department. Generally, the new construction must be inspected during construction and after completion to ensure compliance with national, regional, and local building codes. Failure to obtain a permit can result in significant fines and penalties, and even demolition of unauthorized construction if it does not meet code requirements.

## A Word About Insurance

**Does your contractor have employees?** Workers’ compensation insurance is required by law if the contractor has employees or workers. Check the CSLB website, [www.cslb.ca.gov](http://www.cslb.ca.gov) or [www.CheckTheLicenseFirst.com](http://www.CheckTheLicenseFirst.com) to make sure the workers’ comp policy is current. Although not required, it’s also a good idea to ask whether the contractor carries general liability insurance in case your property accidentally is damaged during the project. You might consider contacting your homeowner insurance carrier to find out if it would be advisable to take out a temporary “rider” to your insurance policy, which is extended coverage for a determined period of time or for a particular use

Signed

Marc Wirtz

Marc Wirtz  
Mar 23, 2025 at 09:28 PM  
